

Building Collaborative Cultures in Government



About This Course

Have you ever wondered why highly capable individuals sometimes fail at the workplace?
Why are teams sometimes unable to deliver on their projects and assignments?
What is the secret sauce to public sector effectiveness?

This course explores the concept of a collaborative culture, why it is important in government, and helps you develop strategies for collaborating effectively and managing conflict in a public service context.



Training Dates
Take the course at your own pace



Duration
Approximately 3 hours



Learning Mode
Fully online and self-paced - take the course anytime and anywhere



Certificates
Obtain a Certificate of Achievement from CAG



Pre-requisites
No pre-requisites required

Learning Objectives



What You Will Learn

By the end of this course, you will be able to:

- Articulate the importance of Emotional Intelligence in relationship building and collaboration in a public service context
- Explain strategies and techniques for collaborating effectively as well as managing conflicts in a public service context
- Identify and characterize key relationships in the context of working in the public service



Who This Is For

Public servants at all levels who want to learn strategies for how to collaborate more effectively with others within their organisations

Course Outline

01

What is a collaborative culture and why is it important in government?

02

What is Emotional Intelligence?

03

Developing your Emotional Intelligence

04

Working well with others: Strategies for effective collaboration

05

Managing conflicts

06

Building strategic relationships and networks



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