



CHANDLER
INSTITUTE OF GOVERNANCE

Understanding & Using Public Consultation Platforms



About This Course

How do you ensure that your public consultation exercises are meaningful and effective? Public consultations are often conducted with the best intentions, yet sometimes go awry. This course examines the different types of public consultation platforms and methods, and provides you with a step-by-step guide to designing and implementing an effective public consultation session.



Training Dates

Take the course at your own pace



Duration

Approximately 2 hours



Learning Mode

Fully online and self-paced - take the course anytime and anywhere



Certificates

Obtain a Certificate of Achievement from CAG



Pre-requisites

No pre-requisites required. However, you are recommended to first complete 'Operating with a Citizens-First Mindset'

Learning Objectives



What You Will Learn

By the end of this course, you will be able to:

- Articulate the value of public consultation
- Identify the types of public consultation platforms and methods that can be used
- Explain how to design and implement an effective public consultation



Who This Is For

Public servants who want to master strategies in designing and implementing effective public consultations

Course Outline

01

The value of public consultations

02

Public consultation platforms and methods

03

Designing effective public consultations

04

Implementing effective public consultations



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